



eMember

eMember provides 24/7 online access for members looking to access their pension and benefit information as well as the ability to update their records and download communication materials. eMember can help reduce the amount of queries from members as well as provide greater transparency over benefit information.

Proposition overview

- ▶ **Complete access for members viewing their pension and benefit information**
- ▶ **Uploads pre-prepared reports and other documents for download**
- ▶ **Can be branded with the use of corporate colour schemes and wider use of client logos to headers and documents produced from the site**
- ▶ **Loads member and scheme documents and forms which can be accessed by members via the website**
- ▶ **Compatible with any document management, pension or payroll system**
- ▶ **Members can communicate directly with the scheme administrator**

Client and/or trustees can be set up with 'administrator level' access enabling them to view all member records. There is also the ability to upload pre-prepared reports which can be viewed or downloaded by client/trustees, such as membership statistics, member addresses and other scheme details.

The interface can also be branded to include company or scheme logos and colours to bring continuity to the members service experience.

- ▶ DC members can access and interrogate their investment records and contribution details online
- ▶ DB members can access their pension benefit data, annual benefit statement information and summary funding statement information

eSuite compatible systems

As part of the ITM eSuite, eMember works in harmony with another ITM system:

PenScope

Pensions and payroll administration

eMember / Access delivered...

Pension scheme access for members

- ▶ Designed with the member in mind. Simple user experience
- ▶ Web-based – no install required
- ▶ Upload documents
- ▶ Members can access their pension records and downloads
- ▶ Apply company/scheme branding
- ▶ Compatible with all pension and payroll systems



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To find out how eMember's
data administration submission
can work for you, please contact
Lisa Orme on **020 7397 9696**
or email lisaorme@itmlimited.com
to arrange a demonstration.
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