



Systems /

Innovation and an ongoing commitment to development in line with new technologies remains at the core of the ITM proposition. Many of ITM's consultancy services complement the sophisticated, user focused systems – built by ITM – known as the eSuite. In addition ITM provides software development, consultancy and integration services to the broader financial services industry – from occupational pension schemes to consumer internet portals.

Proposition overview

- ▶ **eSuite data management systems for pension funds and financial services**
- ▶ **Web-based and integrated systems**
- ▶ **Off the shelf products as well as bespoke systems development**
- ▶ **Unique web-based systems**
- ▶ **Cost models to support budget and cashflow**

The eSuite user experience

The eSuite provides inhouse and third party administrators, as well as insurance companies, with the complete end to end administration solution. The web-based suite comprises a series of modules, each having been built in collaboration with an industry service provider and setup to integrate with the other modules within the suite.

Client friendly cost models for bespoke systems

The traditional delivery models available from system specialists often result in payment of very substantial 'one off' implementation costs and varying degrees of onboarding and technical support. By contrast, ITM's bespoke systems and eSuite products, offers flexible pricing and support models designed to ensure value and affordability throughout the contract term. ITM follows an 'agile' development approach; flexible

enough to meet customer requirements during the lifetime of a project, but focussed enough to ensure project delivery.

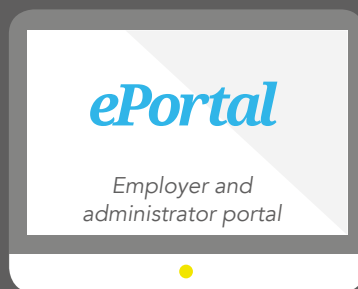
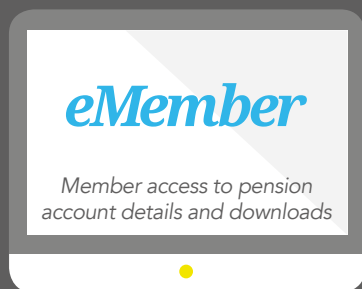
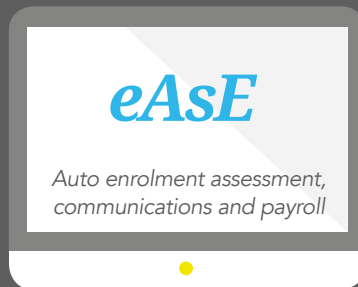
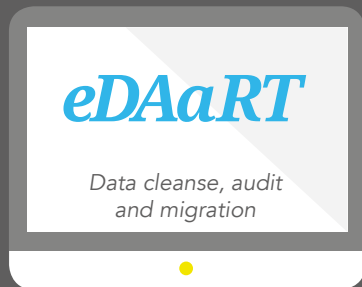
An end to end IT support infrastructure

In addition to the development of systems and delivery of consultancy services, ITM's complete service experience extends to include the provision of an outsourced IT management service. This can include:

- ▶ **Providing consulting and IT management support services**
- ▶ **Building project plans and annual budgets**
- ▶ **Outsource of the full internal IT management and support**
- ▶ **Ad hoc time based support as and when required**

Systems /

The eSuite products are designed to suit a range of business needs:



// ITM's PenScope and co-source model has transformed our pension administration service – a year after entering the outsourcing agreement our view is that ITM are delivering at least twice the level of output than we had been able to. We feel we are working in a genuine partnership rather than outsourcer/provider relationship. //

//
Call Lisa Orme on **07720 091 572**
or email **lisaorme@itmlimited.com**
to find out more.
//